## 2.5.1. Mechanism of internal/ external assessment is transparent and the grievance redressal system is time-bound and efficient

Note: The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI Web site and links for the metric is given below.

METRIC	PARAMETER	LINK TO THE RELEVANT DOCUMENTS
2.5.1.	Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient	<u>View</u>